

June 14, 2019

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report
May 2019**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for May 2019. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosure

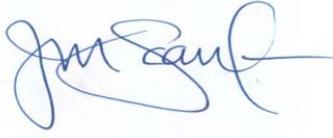
cc: Docket 4651 Service List
Christy Hetherington, Esq.
Kevin Lynch, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

June 14, 2019

Date

**Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 1/3/19**

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Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	3,427
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	3,080
New Enrollments that were "transferred plans"	14	15	18	18	19	84
Customers Removed - Complete	19	17	16	6	221	279
Customers Removed - Defaulted	442	366	279	285	321	1,693
Customers Removed - Cancelled	52	40	53	64	90	299
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$394,512	\$1,662,983
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$3,677,941
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,071,075	\$215,074
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$2,082,259
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$122
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,247
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	76.90%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$4,292,288
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$1,108,636
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	10,767
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$103
Number of Participants Receiving LIHEAP	0	177	31	229	216	653
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	3.67%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	\$515,105

ELECTRIC ONLY

	January	February	March	April	May	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,151
Customers Newly Added to AMP Agreement	189	202	235	356	802	1,784
New Enrollments that were "transferred plans"	11	12	12	11	12	58
Customers Removed - Complete	12	10	11	5	136	174
Customers Removed - Defaulted	291	235	177	189	197	1,089
Customers Removed - Cancelled	36	28	39	51	67	221
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$1,184,738
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,308,331
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,073
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$1,424,923
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$133
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,292
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	77.03%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$3,611,568	\$2,789,052
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$152,262	\$717,389
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	6,975
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100
Number of Participants Receiving LIHEAP	0	65	14	43	132	254
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	2.21%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$195,483

GAS ONLY

	January	February	March	April	May	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,276
Customers Newly Added to AMP Agreement	126	149	172	270	580	1,297
New Enrollments that were "transferred plans"	3	3	6	7	7	26
Customers Removed - Complete	7	7	5	1	85	105
Customers Removed - Defaulted	151	131	102	96	124	604
Customers Removed - Cancelled	16	12	14	13	23	78
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$113,855	\$478,245
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,369,610
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,073
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$657,435
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$102
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,167
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	76.62%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$1,503,236
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$391,247
Total Forgiveness Credits (count)	707	713	742	829	801	3,792
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	399
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	6.11%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$299,621